Tangata Whenua consultation

Contents

[Tangata Whenua 1](#_Toc445272328)

[Maori stakeholder engagement 1](#_Toc445272329)

This policy outlines the process for consultation with Maori so that a Maori perspective will be included in the development of MOSAIC.

MOSAIC incorporates the Treaty of Waitangi in the planning and provision of services.

# Tangata Whenua

MOSIAC recognises the tangata whenua status of the Maori people of Aotearoa. MOSAIC:

* Includes our Kaumatua in strategic planning activities, and in the planning and development of the services we provide.
* Incorporates the Treaty in the planning and provision of our services.
* Ensures staff attend Treaty of Waitangi workshops and are aware of how the Treaty applies in their work.
* Maintains strong working relationships with Kaupapa Maori, including local iwi.
* know who our key Māori stakeholders are
* provide the protocols and tools that support staff to effectively engage with Māori
* identify training needs and develop training programmes to assist our staff where necessary.

# Maori stakeholder engagement

Top Text

Main Content

To establish and maintain important relationships, we follow the engagement practices for all stakeholder groups, as well as incorporating aspects that are specifically important to Māori.

These aspects include:

* understanding Māori representation
* understanding kawa (protocols) and tikanga (customs)
* preferring face-to-face communication
* preparing for a wide discussion based on a holistic worldview.

The Regional Manager is responsible for managing relationships with Māori in the Wellington region, and will engage directly with iwi and other Māori groups. The Regional Manager must also identify capability gaps that exist within MOSAIC, and ensure staff members and volunteers have the skills and competencies they need to engage effectively with Māori clients and colleagues.